
TREVOR GAMA

✉ trevorgama366@gmail.com

☎ +265 884 075 681

📍 Blantyre, Malawi

♂ Male

SUMMARY

An IT Support & Networking Technician with hands-on experience in network monitoring, troubleshooting, system administration, and hardware maintenance. I am skilled in identifying network issues, supporting users, managing servers, and working in fast-paced ICT environments. Strong analytical skills, attention to detail, and commitment to reliable delivery service.

QUALIFICATIONS

1. Computing and Information Systems – Level 5 Diploma

Malawi University of Business and Applied Sciences.

- Majored in Database Systems, Software Development, Information System Analysis and Design Web Applications, E Commerce Strategy

2. Computing and Information Systems – Level 6 Advanced Diploma

Malawi University of Business and Applied Sciences

- Majored in Software Engineering Algorithm Design and Analysis, Enterprise Architecture, Organizational Security, IT Project Management, Scalable Web and E Commerce

3. Information Management Essentials – Certificate

UNICEF Certification

- Majored in Information Management, Data Analytics, Business Intelligence, Database Administration, and Geographic Information Systems (GIS).

EXPERIENCE

Data Entry Clerk

Alluvamz Systems – Malawi

January 2022 – June 2024

- Entered and updated customer and company data in databases and spreadsheets.
- Checked records for accuracy and corrected any errors.
- Organized and maintained electronic and paper files.

- Generated reports and provided administrative support when needed.

Electoral Management Device Operator (Contract)

Malawi Electoral Commission (MEC) – Malawi

October 2024 – May 2025

- Operated and managed electoral devices during voter registration and elections
- Helped troubleshoot and solve device problems in the field
- Set up and tested biometric equipment and laptops before use
- Supported data entry and verified voter information
- Made sure all devices were working well and safely stored after use
- Reported technical issues to supervisors and worked with the IT team

Biometric Voter Verification Manager – Polling Station Officer (Contract)

Malawi Electoral Commission (MEC) – Malawi

September 12 – September 19, 2025

- Operated and managed biometric voter verification (BVR) kits to authenticate voter identities.
- Ensured accurate and secure voter data capture and verification in compliance with electoral commission guidelines.
- Resolved technical issues with BVR equipment quickly to minimize delays during voting.
- Ensured strict adherence to electoral procedures, confidentiality, and data security.
- Assisted in setting up and closing the polling station, ensuring equipment was safely returned.

ADDITIONAL SKILLS

- **Database Skills:** Ability to design, manage, and query databases (MySQL, MS Access, SQL).
- **Communication Skills:** Good verbal and written communication, able to explain technical ideas clearly.
- **Networking Skills:** Knowledge of computer networks, IP addressing, LAN/WAN setup, and troubleshooting.
- **Analysis Skills:** Strong problem solving and analytical thinking for system and data analysis.

REFERENCES

Mr. Witman Nthache, *Supervisor*, Malawi Electoral Commission 0884968192

Mr. Henry Molande, *Team Leader*, Alluvamz Systems 0993713380

Mr. Symon Chipondeponde, *Supervisor*, Malawi Electoral Commission 0888627888